

Delivery Report

From: Microsoft Outlook [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=MICROSOFTEXCHANGE329E71EC88AE4615BBC36AB6CE41109EF7088051]
Sent: 12/15/2017 3:57:45 PM
To: Amanda.campbell@ge.com
Subject: Undeliverable: U.S. Senate Confirms David Ross to Lead EPA Water Office
Attachments: U.S. Senate Confirms David Ross to Lead EPA Water Office

Your message

To: Bennett, Tate
CC: Gordon, Stephen
Subject: U.S. Senate Confirms David Ross to Lead EPA Water Office
Sent: 12/15/2017 3:57:43 PM



Your message to Amanda.campbell@ge.com couldn't be delivered.

Amanda.campbell wasn't found at ge.com.

| Bennett.Tate | Office 365 | Amanda.campbell |
|--------------------|------------|-----------------|
| Action Required | | Recipient |
| Unknown To address | | |

How to Fix It

The address may be misspelled or may not exist. Try one or more of the following:

- Send the message again following these steps: In Outlook, open this non-delivery report (NDR) and choose **Send Again** from the Report ribbon. In Outlook on the web, select this NDR, then select the link "**To send this message again, click here.**" Then delete and retype the entire recipient address. If prompted with an Auto-Complete List suggestion don't select it. After typing the complete address, click **Send**.
- Contact the recipient (by phone, for example) to check that the address exists and is correct.
- The recipient may have set up email forwarding to an incorrect address. Ask them to check that any forwarding they've set up is working correctly.
- Clear the recipient Auto-Complete List in Outlook or Outlook on the web by following the steps in this article: [Fix email delivery issues for error code 5.1.1 in Office 365](#), and then send the message again. Retype the entire recipient address before selecting **Send**.

If the problem continues, forward this message to your email admin. If you're an email admin, refer to the **More Info for Email Admins** section below.

More Info for Email Admins

Status code: 550 5.1.1

This error occurs because the sender sent a message to an email address outside of Office 365, but the address is incorrect or doesn't exist at the destination domain. The error is reported by the recipient domain's email server, but most often it must be fixed by the person who sent the message. If the steps in the **How to Fix It** section above don't fix the problem, and you're the email admin for the recipient, try one or more of the following:

The email address exists and is correct - Confirm that the recipient address exists, is correct, and is accepting messages.

Synchronize your directories - If you have a hybrid environment and are using directory synchronization make sure the recipient's email address is synced correctly in both Office 365 and in your on-premises directory.

Errant forwarding rule - Check for forwarding rules that aren't behaving as expected. Forwarding can be set up by an admin via mail flow rules or mailbox forwarding address settings, or by the recipient via the Inbox Rules feature.

Mail flow settings and MX records are not correct - Misconfigured mail flow or MX record settings can cause this error. Check your Office 365 mail flow settings to make sure your domain and any mail flow connectors are set up correctly. Also, work with your domain registrar to make sure the MX records for your domain are configured correctly.

For more information and additional tips to fix this issue, see [Fix email delivery issues for error code 550 5.1.1 in Office 365](#).

Original Message Details

Created Date: 12/15/2017 3:57:43 PM
Sender Address: Bennett.Tate@epa.gov
Recipient Address: Amanda.campbell@ge.com
Subject: U.S. Senate Confirms David Ross to Lead EPA Water Office

Error Details

Reported error: 550 5.1.1 No such user - pp
DSN generated by: CY4PR09MB1509.namprd09.prod.outlook.com
Remote server: mx0a-00176a02.pphosted.com

Message Hops

| HOP | TIME (UTC) | FROM | TO | WITH |
|-----|-----------------------|---|---|------|
| 1 | 12/15/2017 3:57:43 PM | CY4PR09MB1509.namprd09.prod.outlook.com | CY4PR09MB1509.namprd09.prod.outlook.com | mapi |

Original Message Headers

DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=usepa.onmicrosoft.com;
s=selector1-epa-gov;
h=From:Date:Subject:Message-ID:Content-Type:MIME-Version;
bh=BE3BEft6zxQ10sM66kc0bFJRL7teTrMyU+6dxCefgV5g=;

b=hfRoccl0bJ9P9022kSewbcLqv4Api7W715VBpZrffWUeWoNN1ww9o6sapaV75W6metppIMgsJ8F2iszZtazbwoa
f98dN6tqDTQmsTxc2ntbK2rtOD3PV0CG/9hBNQ4oeKzi9WVKzMg+duFku+llegHZf0D0lw6c0mzIztwHIj8k=

Received: from CY4PR09MB1509.namprd09.prod.outlook.com (10.173.191.143) by
CY4PR09MB1509.namprd09.prod.outlook.com (10.173.191.143) with Microsoft SMTP
Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA384_P256) id
15.20.302.9; Fri, 15 Dec 2017 15:57:43 +0000

Received: from CY4PR09MB1509.namprd09.prod.outlook.com ([10.173.191.143]) by
CY4PR09MB1509.namprd09.prod.outlook.com ([10.173.191.143]) with mapi id
15.20.0302.017; Fri, 15 Dec 2017 15:57:43 +0000

From: "Bennett, Tate" <Bennett.Tate@epa.gov>
To: "Bennett, Tate" <Bennett.Tate@epa.gov>
CC: "Gordon, Stephen" <gordon.stephen@epa.gov>
Subject: U.S. Senate Confirms David Ross to Lead EPA Water Office
Thread-Topic: U.S. Senate Confirms David Ross to Lead EPA Water Office
Thread-Index: AQHTdbfIRfMbJ62sTkSnUN+nxqbEVqNElf/A
Date: Fri, 15 Dec 2017 15:57:43 +0000

Message-ID:
<CY4PR09MB150955B06EDC41AC9758C256960B0@CY4PR09MB1509.namprd09.prod.outlook.com>

References: <a704916d57b345daa688d8946c233b88@epa.gov>
In-Reply-To: <a704916d57b345daa688d8946c233b88@epa.gov>

Accept-Language: en-US
Content-Language: en-US
X-MS-Has-Attach:
X-MS-TNEF-Correlator:
authentication-results: spf=none (sender IP is)
smtp.mailfrom=Bennett.Tate@epa.gov;
x-originating-ip: [161.80.87.199]
x-ms-publictraffictype: Email
x-microsoft-exchange-diagnostics:
1;CY4PR09MB1509;6:L+biLiBr9Wr62QzTE7c3vNE8UZSxdgorLufraSmcmB6CVc/7wV8D/Y/Unc8s6/NTpNzJjhcb
cPmUdMW+rEgz473KGuPnCYLSMD1Pfo3XW87q9ZGMwgFZk+kZWxVakWLvS2gF/LkdVc2wTQ4/IlJekND8jFAqBFpPE
lBojWuIzSF8edBvMVkAPhL2Fwgo3lnKFJBPs0F/wliaGJsXJl6KfB1xu6ZHF0HP7j0VMGphz3lEaosSkIIo+V5yyy
qivXzMrvhff30GzMOy78Il1VIDPCoCkx0fv9hWccpu/zqGEIiz+FhGsFcjpl+NNJl5CPf6X65GUltTlY8RtboKqMe1
EAzyYLPxejsIEpkL+9qSi+CPE=;5:dP5ODzYWAKj9LlErGCo5U+tkNEMJ7Dke32otwnjtAW04P/W39+7rfbOX01U0
uPChTi286oprY4IUMzto+7lBrt4ol4WMKE+GGozl6DyzFN3U1Td9kVt6FfpKsAKsCh+14U5UYc5JzMDMhSWzr3Cwd
TTNcaTS4hsiukYiGxEzA3I=;24:aOv2NOLw55m2ASyLge4zpE8IlVs5ac+OpH8cKfVcb/9+n5rBZEPsTkaGi5PA+9
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r19fq6VxhZ2nvWWvfDRPpDhoD0r50kTTihdJHzsCsuYj9AlQggXaOYguSGHYqXjVY5Ic4mhZOBi1SXLcHu+9BncZ
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gvJJ87Cujktd6pnLGcJ0VnRcpY/GhQ773Fq19x
x-ms-office365-filtering-correlation-id: f8c59f9b-7936-4a78-48c3-08d543d49403

x-microsoft-antispam:
 UriScan:;BCL:0;PCL:0;RULEID:(5600026)(4604075)(4534020)(4602075)(4627115)(201703031133081)
)(201702281549075)(2017052603307);SRVR:CY4PR09MB1509;
 x-ms-trafficdiagnostic: CY4PR09MB1509;
 z-ld-processed: 88b378b3-6748-4867-acf9-76aacbeca6a7,ExtAddr
 x-microsoft-antispam-prvs:
 <CY4PR09MB15090C5FBE27F65B05DDC944960B0@CY4PR09MB1509.namprd09.prod.outlook.com>
 x-exchange-antispam-report-test: UriScan:(18691203564520)(21748063052155);
 x-exchange-antispam-report-cfa-test:
 BCL:0;PCL:0;RULEID:(6040450)(2401047)(5005006)(8121501046)(93006095)(93001095)(3231023)(3
 002001)(10201501046)(6041248)(20161123558100)(20161123555025)(20161123562025)(20161123564
 025)(201703131423075)(201702281528075)(201703061421075)(201703061406153)(20161123560025)(
 6072148)(201708071742011);SRVR:CY4PR09MB1509;BCL:0;PCL:0;RULEID:(100000803101)(1001104000
 95);SRVR:CY4PR09MB1509;
 z-forefront-prvs: 05220145DE
 x-forefront-antispam-report:
 SFV:NSPM;SFS:(10019020)(346002)(396003)(398604000002)(376002)(366004)(199004)(189003)(5141
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 002)(65686004)(10126004)(7416002)(2900100001)(7366002)(8666007)(19609705001)(8676002)(366
 0700001)(53936002)(77096006)(66066001)(478600001)(68736007)(6506007)(59450400001)(7907000
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 00100001)(8936002)(606006)(72206003)(5660300001)(3280700002)(8656006)(4326008)(25786009)(
 33656002)(7736002)(14454004)(74316002)(106356001)(39060400002)(81156014)(81166006)(236005
)(2950100002)(99286004)(105586002)(6862004)(7696005)(16866105001);DIR:OUT;SFP:1102;SCL:1;
 SRVR:CY4PR09MB1509;H:CY4PR09MB1509.namprd09.prod.outlook.com;FPR:;SPF:None;PTR:InfoNoReco
 rds;A:1;MX:1;LANG:en;
 received-spf: None (protection.outlook.com: epa.gov does not designate
 permitted sender hosts)
 spamdiagnosticoutput: 1:99
 spamdiagnosticmetadata: NSPM
 Content-Type: multipart/alternative;
 boundary="___000___CY4PR09MB150955B06EDC41AC9758C256960B0CY4PR09MB1509nampr___"
 MIME-Version: 1.0
 X-OriginatorOrg: epa.gov
 X-MS-Exchange-CrossTenant-Network-Message-Id: f8c59f9b-7936-4a78-48c3-08d543d49403
 X-MS-Exchange-CrossTenant-originalarrivaltime: 15 Dec 2017 15:57:43.7226
 (UTC)
 X-MS-Exchange-CrossTenant-fromentityheader: Hosted
 X-MS-Exchange-CrossTenant-id: 88b378b3-6748-4867-acf9-76aacbeca6a7
 X-MS-Exchange-Transport-CrossTenantHeadersStamped: CY4PR09MB1509